



Smart Choice for Smart Metering

Assure Sustainable Water Value with
LAISON Smart Prepaid Metering & IoT Data Solutions

HANGZHOU LAISON TECHNOLOGY CO., LTD

www.laisongroup.com

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01

Creating Values through Continuous Innovations

PART ONE

Company Profile

Company Profile

LAISON, founded in 2012, is an innovation-driven enterprise specializing in the **R&D, production, sales, and service** of smart water metering and systems. With a global footprint spanning **over 30 countries**, LAISON has partnered with more than 70 water utilities, achieving **over 1 million meters installed** online.

Laison has multiple advanced smart metering solutions for both **Domestic and Commercial/Industrial** fields, together with **Hardware & Data Management System**, mobile payment platform and smart Apps, which aim to realize **Prepaid, AMR/AMI Remote Meter Data Collection, Water Leakage Detection** etc. functions, help water utilities to **improve cash flow, management efficiency, reduce historic debt and Non-revenue water (NRW)**, etc.

With over **130 patents and copyrights** and **70+ proprietary patents**, LAISON continuously drives innovation in the industry. We are dedicated to facilitating the digital transformation of water utilities, with a focus on improving operational efficiency and water supply services while promoting sustainable economic development through **the Internet of Things, big data, and AI** technologies in a low-carbon way.

Innovation

Collaboration

Focus

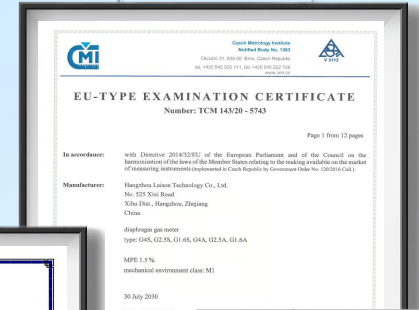
Agility



QUALIFICATIONS

OF COMPANY

- National High Tech Enterprise in China
- Awarded as The Leading, Professional and Innovative Enterprise
- ISO9001, ISO14001, ISO45001 certified
- MID 2004/22/EC for smart water meter
- OIML R49 Certified
- NRCS Type Approval for water meter
- STS Certificate for prepaid water meter
- LoRaWAN Certification of LoRa Alliance
- WRAS Certified
- 130+ patents and copyrights till 2024





1.3. Business Sectors

Aims to increase Water Revenue and Improve Operational Efficiency for Global Water Utilities by accurate measurement and fine operation services via digital solutions.

Smart Water Metering

Smart Water Metering, Accessories and other Intelligent Hardware in Water Filed

Metering-as-a-Service (MaaS)

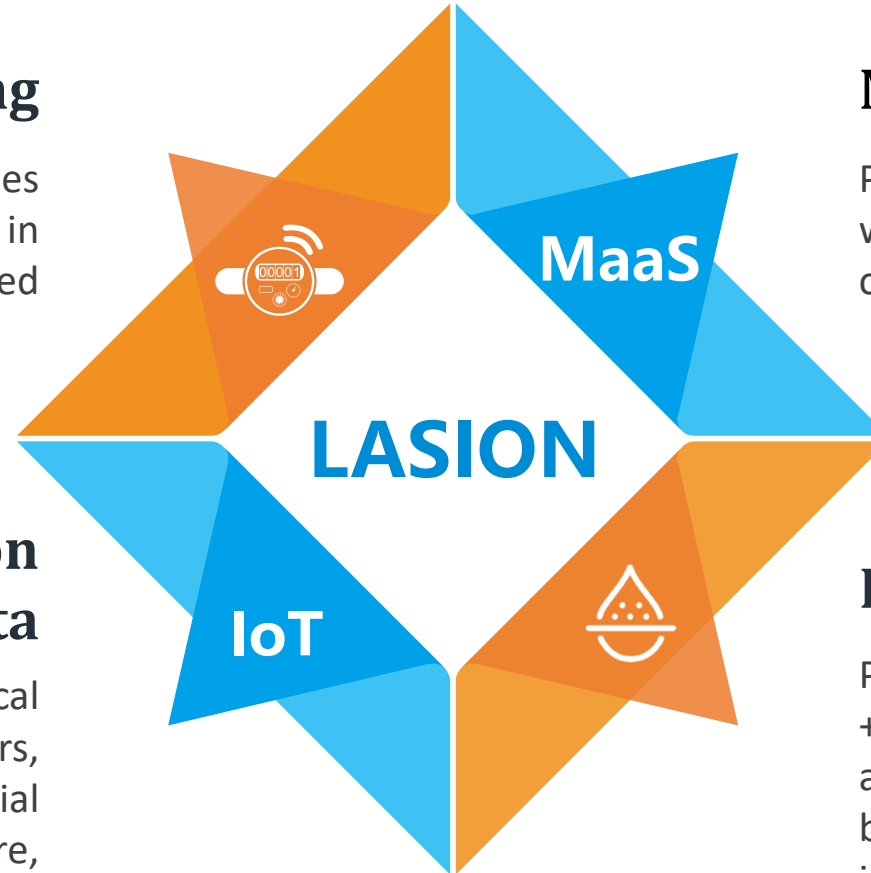
Provides fine operation services for water utilities, either in subscript or once-off mode

IoT Communication O&M, Big Data

Derivative business cooperation with ecological partners such as communication operators, mobile payment platforms, and financial channels based on intelligent hardware, communication network and big data

Leakage Management

Provide leakage control services through IoT + Big Data + AI and other digital technologies, and share the economic benefits generated by production and sales gap/leakage improvement, debt recovery, etc.



1.4. Project Services

Comprehensive Lifecycle Services

Technical Consultation

Engineering Design

Project Implementation

Network O&M

Training Empowerment



30+
Countries

70+
Water Utilities

20+
Metropolis Water
Utilities



HCWW, EGYPT



NIGERIA



GHANA



TdE, TOGO



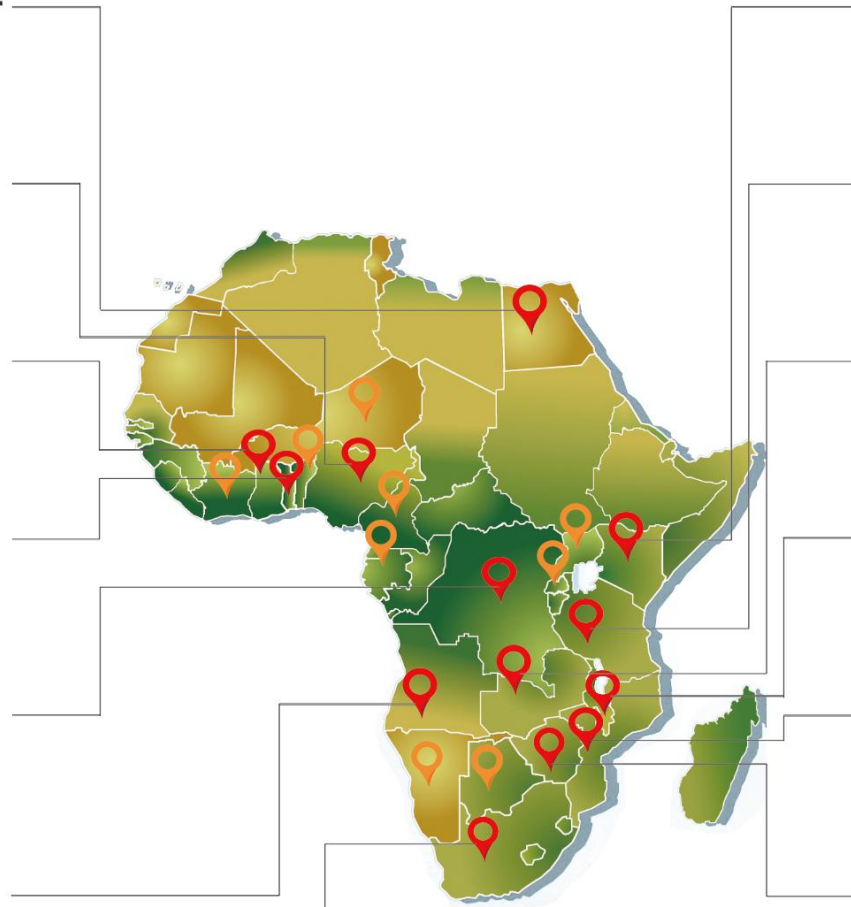
Congo



ANGOLA



SOUTH AFRICA



KENYA



TANZANIA



ZAMBIA



MALAWI



MOZAMBIQUE



ZIMBABWE





02

Creating Values through Continuous Innovations

PART TWO

Smart Water Metering



Main Content



2.1

LoRa/LoRaWAN Dual-Mode Ultrasonic Water Meter

2.2

PARISE IoT Online Smart STS Prepaid Water Meter

2.3

Bulk STS Prepaid Smart Water Meter

2.4

Bulk Postpaid Smart Water Meter

2.5

Meter Installation & Accessories

Product Portfolio

Electromechanical Metrology Products

Electronic Metrology Products

1. Residential Meter

2. Bulk Meter

3. Ultrasonic Metrology

4. Electromagnetic Metrology

IoT Postpaid Smart Meter



Multi-jet Smart Water Meter



Volumetric Smart Meter



Bulk Postpaid Smart Meter



Bulk Prepaid Smart Meter



Ultrasonic Prepaid Smart Meter



Ultrasonic Postpaid Smart Meter



Bulk Ultrasonic Smart Meter



Electromagnetic Meter



2.1 LoRa/LoRaWAN Dual-Mode Ultrasonic Smart Prepaid Water Meter Solution



01

Smart Water Meter with LoRa/LoRaWAN Dual-Mode Comm.



02

IR Pad for Meter Recharge & Query, CIU optional



03

MDT for Remote Water Sale & Walk-by AMR



04

LoRaWAN Gateway for Remote Meter Recharge & Automatic Data Collection



05

LAISON Hardware & Data Management System (HDMS)

LoRa/LoRaWAN Dual-Mode Ultrasonic Smart Water Meter



LoRaWAN
CERTIFIED™

- Plastic Body, DN15-DN20
- Support LoRa and LoRaWAN Dual-mode
 - LoRaWAN Gateway AMI for areas with concentrated households
 - LoRa Walk-by AMR as a complementary solution for areas with dispersed households
- Support Standard LoRaWAN Communication Proposal
- Automatic daily data upload for analysis
- 10 years Hourly/Monthly consumption data storage in meter
- Large battery capacity, 8.5Ah, 6+ years battery lifespan, replaceable

CE

MID certified



OIML certified



WRAS certified

IP68

IP68 certified

LoRaWAN Comm. Parameters of Smart Water Meter

Communication Method

LoRaWAN Comm.
Reserved Infrared Comm.

Communication Distance

LoRaWAN: 5 km Line of View
Infrared: <2m without any obstacle

LoRaWAN Parameters

- Support **LoRaWAN 1.0.4 protocol** specification
 - Support Class A
 - Support OTAA and ABP
 - Support ADR (Adaptive Data Rate) mechanism and fixed-rate communication
- **Frequency Band:** EU868
- Walk-by meter reading via LoRa Comm. as compensation in case LoRaWAN comm. fails
- **Communication bandwidth:** 125kHz
- **Spreading factor/Data rate:** SF7 (DR5) ~ SF12 (DR0)
- **Number of channels:** 8 uplink channels
- **Payload:** 51 bytes
- **Maximum transmission power:** 23dBm
- **Sensitivity:** -137 dBm @ SF12/BW 125kHz



LAISON LoRaWAN Smart Water Meter is certified by LoRaAlliance since year 2022



- Model: OG-43
- Quad-core industrial processor with big memory
- Compatible with High amount of traffic, with low power consumption
- 8 half/full-duplex channels
- Ethernet, cellular (4G/3G) and WIFI supported
- Security communication with multiple VPNs like IPsec/OpenVPN/L2TP/PPTP/DMVPN
- PoE or Solar Panel Power supply optional
- Alarm trigger when Power off
- Protection Level: IP67

Technical parameters for LoRaWAN gateway

Basic specification

Ingress Protection: IP67

Dimensions: 250 x 172 x 92 mm (9.84 x 6.77 x 3.62 in)

Power Input: 1 × 802.3 af PoE input or 12 VDC with M12 Connector

Power Consumption: Typical 3.6 W, Max 4.8 W

Operating Temperature: -40 °C to +70 °C, Reduced Cellular Performance Above 60 °C

Storage Temperature: -40 °C to +85 °C

Relative Humidity: 0% to 95% (non-condensing) at 25 °C

Installation: Wall or Pole Mounting

Software Function

Network Protocols: PPPoE, SNMP v1/v2c/v3, TCP, UDP, DHCP, DDNS, HTTP, HTTPS, DNS, ARP, SNTP, Telnet, SSH, MQTT, etc

VPN Tunnel: OpenVPN/IPsec/PPTP/L2TP/GRE/DMVPN

Firewall: ACL/DMZ/Port Mapping/MAC Binding/URL Filter

Management: Web, CLI, SMS, On-demand dial up, DeviceHub, IoT Cloud

Reliability: WAN Failover

App: Python SDK, Node-RED

LoRaWAN

Antenna: 2 × Internal Antennas + 2 × 50Ω N-Female External Connectors

Channel: 8 (Half/Full-duplex)

Frequency Band : CN470/IN865/EU868/RU864/US915/AU915 /KR920/AS923/AS923-2

Sensitivity: -140dBm Sensitivity @292bps

Output Power: 27dBm Max

Protocol: V1.0 Class A/Class B/Class C and V1.0.2 Class A/Class B/Class C

Interface

Wi-Fi Interface: IEEE 802.11 b/g/n, 2.4GHz

Cellular Network: Cellular Network

GPS

Ethernet

2.1.1. Flexible Water Purchase Way

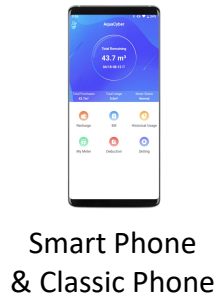
Option 1
Vending Points
Purchase by Cash



Option 2
Vendor
Purchase by Cash



Option 3
Customer self-service
Purchase via E-payment



Meter Recharge
Data Query



≤2m

Split keypad for Meter Recharge



IR Pad

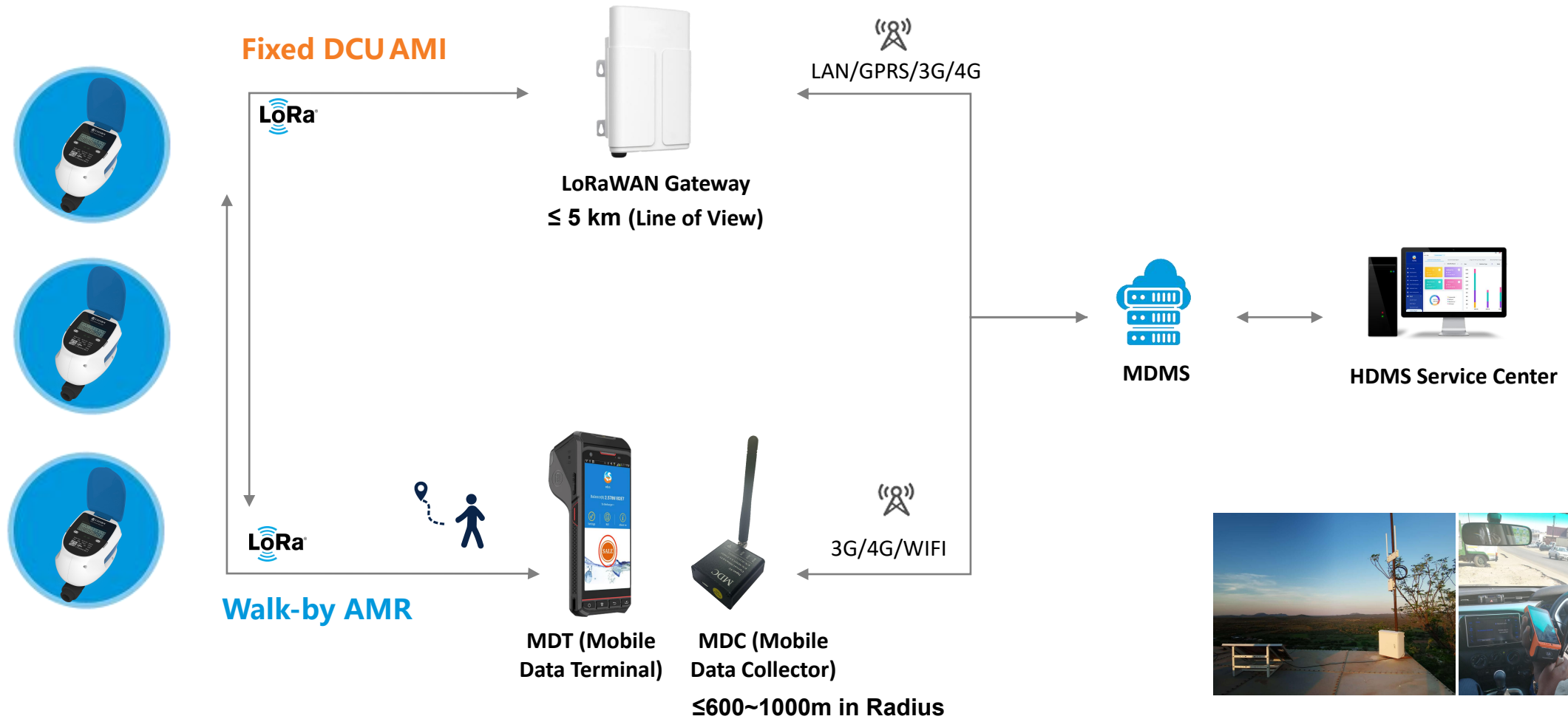
- ▶ **Material:** ABS for Casing, 0.125mm PET for Nameplate
- ▶ **Dimension:** 115*50*18.5mm
- ▶ **Comm. Method:** Infrared Comm. integrated
- ▶ **Comm. Distance:** ≤2m
- ▶ **Silica Gel Keypad**
- ▶ **Power Supply:** Dry battery(2pcs AAA), replaceable, Typical Lifespan is no less than 2 year
- ▶ **IP Level:** IP54



LoRa CIU
(optional)

- ▶ **Material:** ABS for Main Case and PET for Nameplate
- ▶ **Dimension:** 80* 140 * 30 mm
- ▶ **Weight:** 200g
- ▶ **Comm. Method:** LoRa Comm. integrated
- ▶ **Comm. Distance:** 200m
- ▶ **Touchable Keypad**
- ▶ **Power Supply:** Dry Battery, replaceable (4pcs AAA)
- ▶ **IP Level:** IP54

2.1.2. AMI/AMR FOR REMOTE DATA COLLECTION



2.1.3. Advantages of AMR/AMI

LoRaWAN Gateway AMI

Areas with Concentrated household



- ✓ Private Network, flexible deployment, technically **100% signal coverage**
- ✓ PoE/Solar Panel power supply optional, easy for construction
- ✓ Robust Casing of Gateway, support **outdoor installation**



- **Coverage: ≤5km Residential**
- **Installation Height Recommended: ≥20m**

Common Functions

- ✓ **Remote Meter Data Collection** (Hourly Consumption Data Record, Meter Running Status etc.)



- ✓ **Remote Meter Valve Control**

- ✓ **Tamper Event Detection & Alarm** (Water Leakage/Meter Dismantle, etc.)

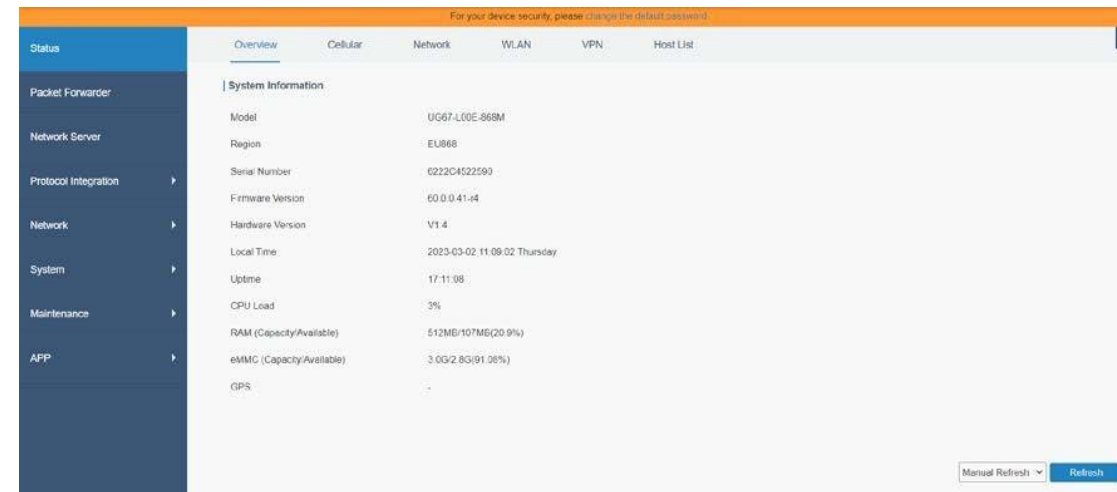
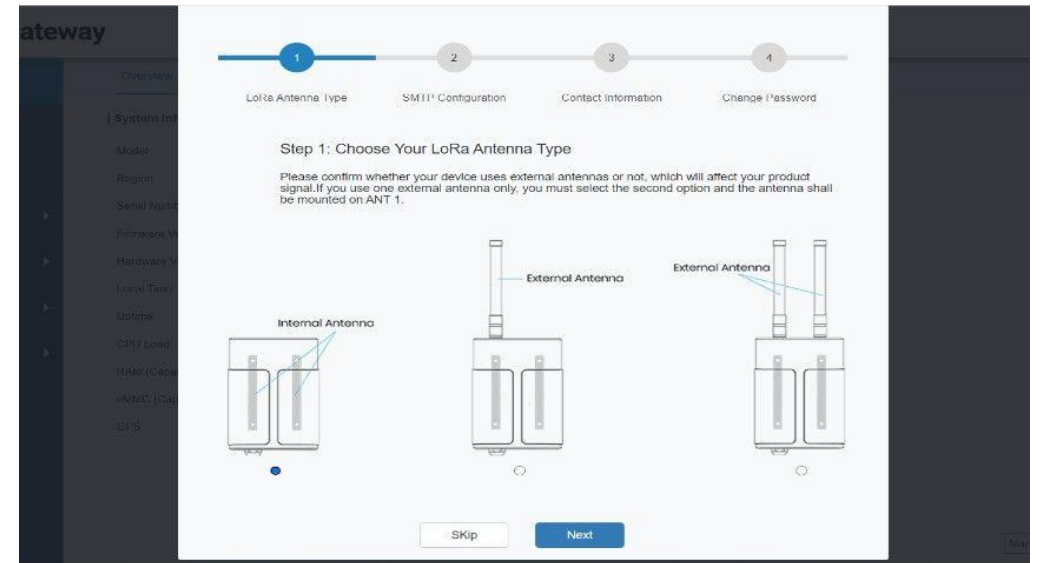
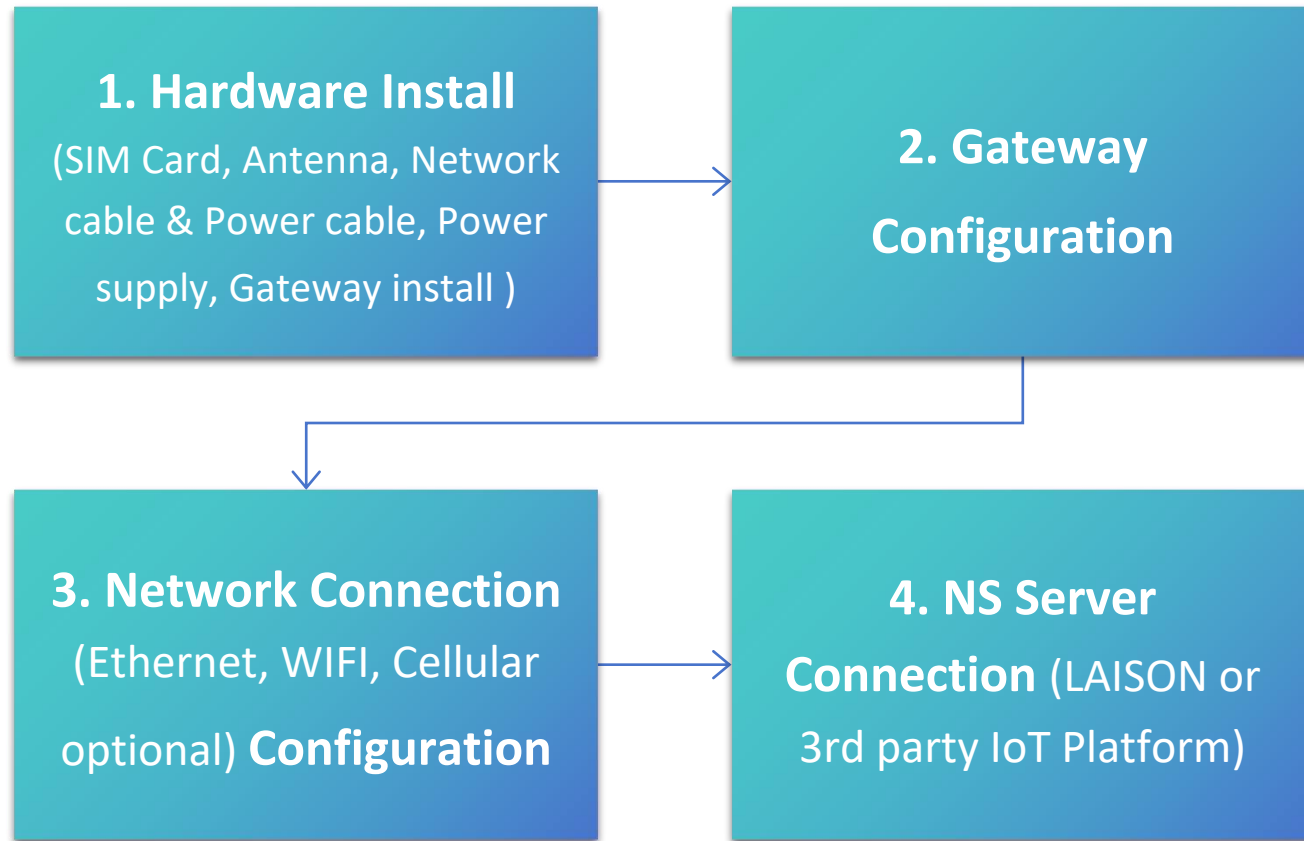
Walk-by/Drive-by AMR

Areas with Dispersed household



- ✓ **Comprehensive solution** with Mobile Data Collector (MDC) and MDT (Mobile Data Terminal) with LAISSON self-design AquaRadius APP. for meter data collection
- ✓ **GIS Info. Collection** and Intuitively display of each meter's GIS info.
- ✓ **Automatic walking/driving route design** on AquaRadius, user-friendly
- ✓ **Manual Meter Reading support** for fault meters which fails to communicate via LoRa

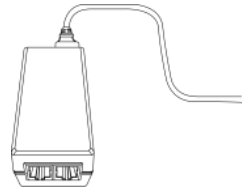
Installation of LoRaWAN Gateway



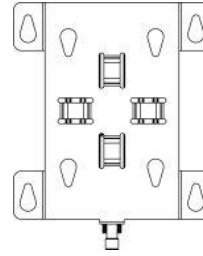
Packing List of LoRaWAN Gateway Installation



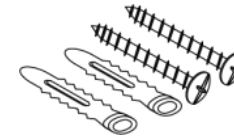
1 × OG43



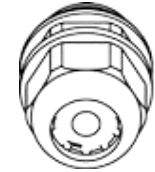
1 × PoE power supply



1 × mounting plate



Wall mounting screw kit



1 × RJ45 Port sleeve



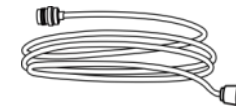
1 × SIM Plug



2 × Post with hoop



1 × M12-DC Power line



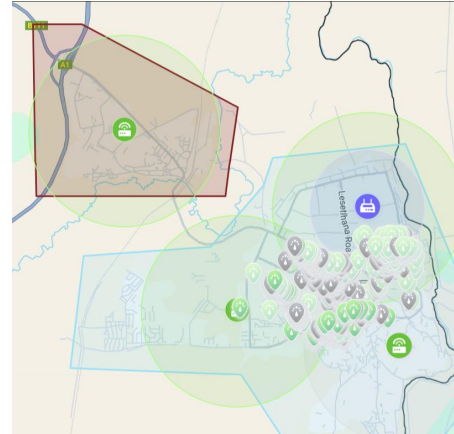
1 × LoRa Antenna (1m)



1 × Loop brake

AMI and Online Monitoring Attempt In WUC-BOTSWANA

10,500pcs installed in year 2025
 Ultrasonic STS Prepaid Water Meter with Gateway AMI function



Implement Result

Gateway Quantity: 6 units installed, installation ongoing
Comm. distance defined: **2.5 km in radius**
Coverage: 3505 meters
One time comm. successful Rate: 96.43%

LoRa
LoRaWAN



Solar Panel Solution

Solar Panel System (Battery capacity 100AH) could support the normal working of Gateway for 10 days without any sunshine

**Power consumption of Gateway: 4.8W
 Theoretical working days without any sunshine:
Battery capacity 100AH:
 $100AH \times 12V / 4.8W / 24 = 10.4$ Days
Battery capacity 160AH:
 $160AH \times 12V / 4.8W / 24 = 16.7$ Days*



2.2 PARISE IoT (Internet of Things) Online STS Prepaid Smart Water Meter solution



01

IoT Smart Water Meter with GPRS/NB-IoT/LoRaWAN etc. Comm.



02

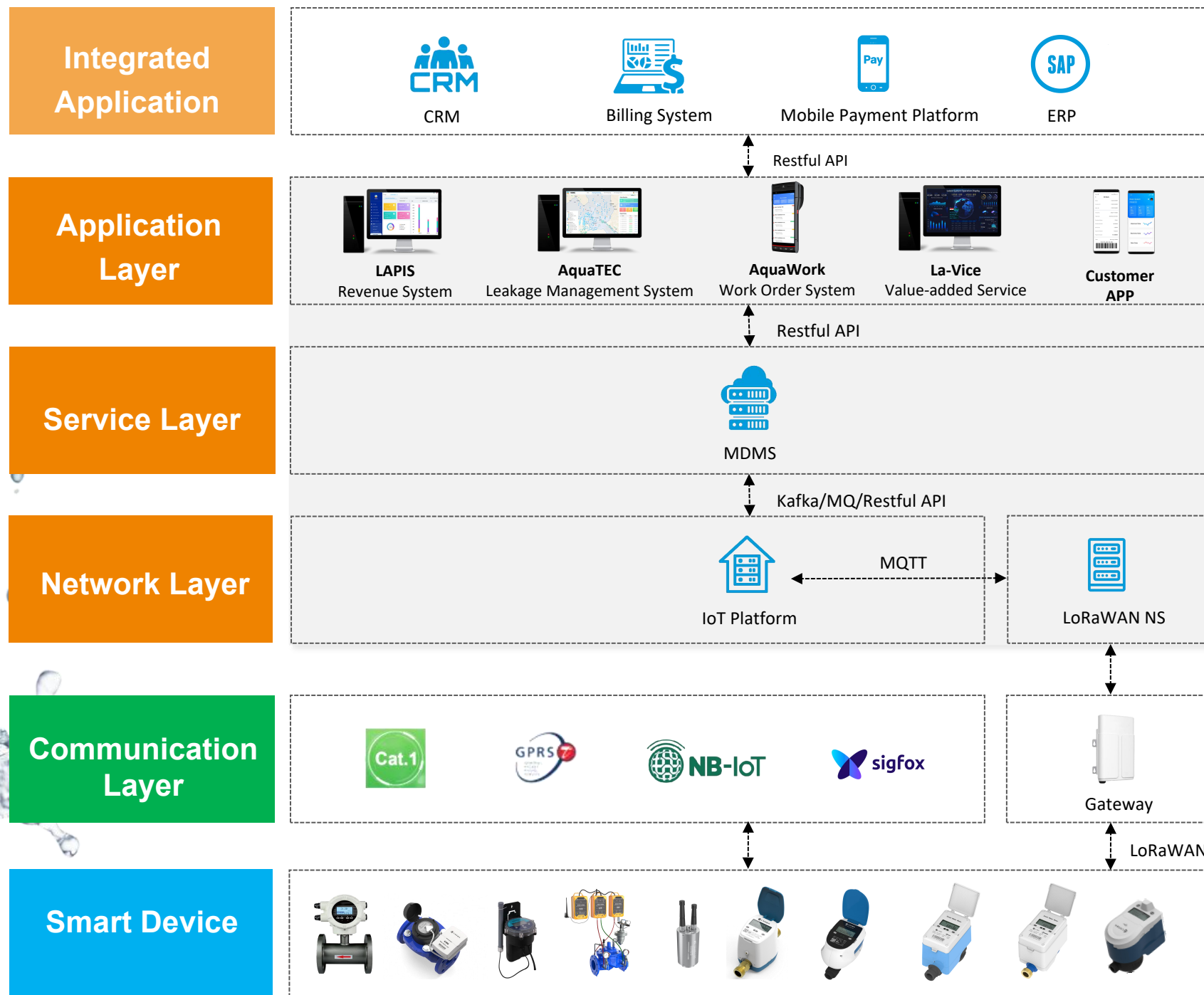
LAISON Hardware & Digital Billing Management System (HDMS)



03

Smart Phone APP Customer Self-service Water Purchase, E-payment, Data Query etc.

Working Process & System Structure



2.2.2. Prevent Illegal Water Usage to reduce NRW



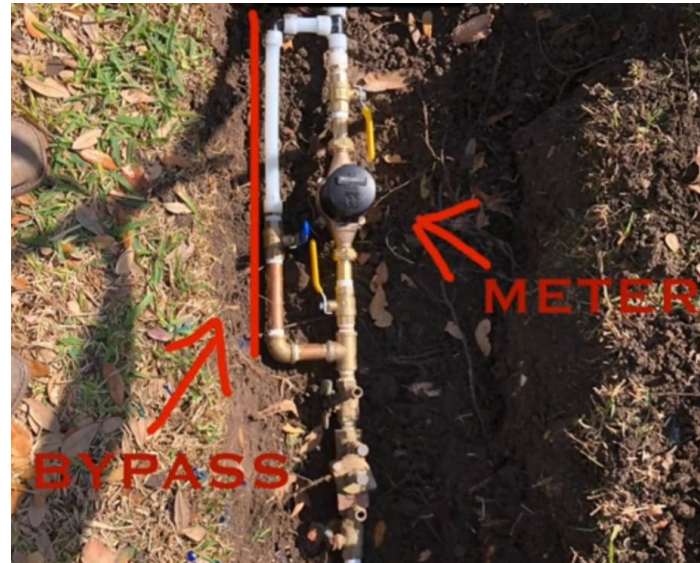
Instant Alarm
Notification via HDMS
system, Email or SMS



01

Meter Dismantle Detection & Alarm

Three-axis sensor integrated to electronic module **detects meter position changes**, enabling immediate identification of tampering or dismantling attempts and triggering an alarm



02

By-pass Detection & Alarm

Leverage **hourly consumption data** and **cloud-based data analytics** to detect anomalies like **zero-usage patterns**, enabling proactive bypass activity identification



03

Water Leakage Detection & Alarm

Monitor the **minimum nighttime flow** and its' trends at specific points to determine whether there are new leaks in the area

Smart Water Meter In LUSAKA, ZAMBIA



GPRS STS Prepaid Smart Meter Solution

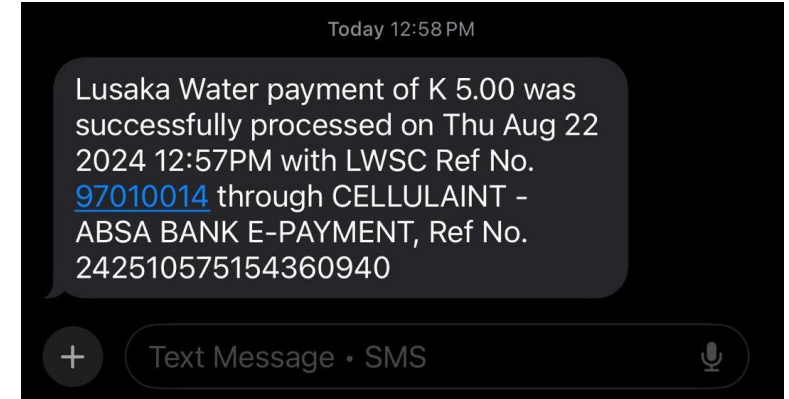
- Meter Online (GPRS)
- Automatic Remote Meter Recharge
- STS standard IEC 62055-41,51 comply
- Self-service Water Purchase by E-payment
- Automatic Meter Data Collection



Data Bundle cost for SIM Card

MTN network, 10M per meter per year, based on daily reporting, costing 2~3 USD

One time comm. successful Rate: 95%



Water Purchase via USSD

2.3 Bulk STS Prepaid Smart Water Meter



Pilot Valve

- ▶ DN32-DN150
- ▶ Magnetic drive, lower transmission resistance
- ▶ Super dry with Copper can Register(IP68)
- ▶ Pilot Valve integrated for Water Cut-off, Prepaid Working Mode available
- ▶ Woltman Meter, Pilot Valve and Electronic Module separation structure, easy for maintenance
- ▶ Split CIU with Touchable Keypad for Meter Recharge & Data Query
- ▶ AMR/AMI reserved for Remote Meter Data Collection

Pilot Valve(DN32-DN150)

- ▲ *Low Voltage to drive, Working Voltage of Motor: 3V-6V*
- ▲ *Utilize the Water Pressure Difference to open/close valve*
- ▲ *Working Pressure: 0.3MPa-1.6MPa*
- ▲ *Max. open/close times: no less than 8000 times*



2.4 Bulk Postpaid Smart Water Meter

Woltman Type Water Meter, range from DN32-600



Meter+MIU
Separation
structure, easy for
deployment &
maintenance



IoT Ready for
Remote
Monitoring and
Data Collection



Electronic
Module fully
Sealed. IP68



Automatic Meter
Data Upload

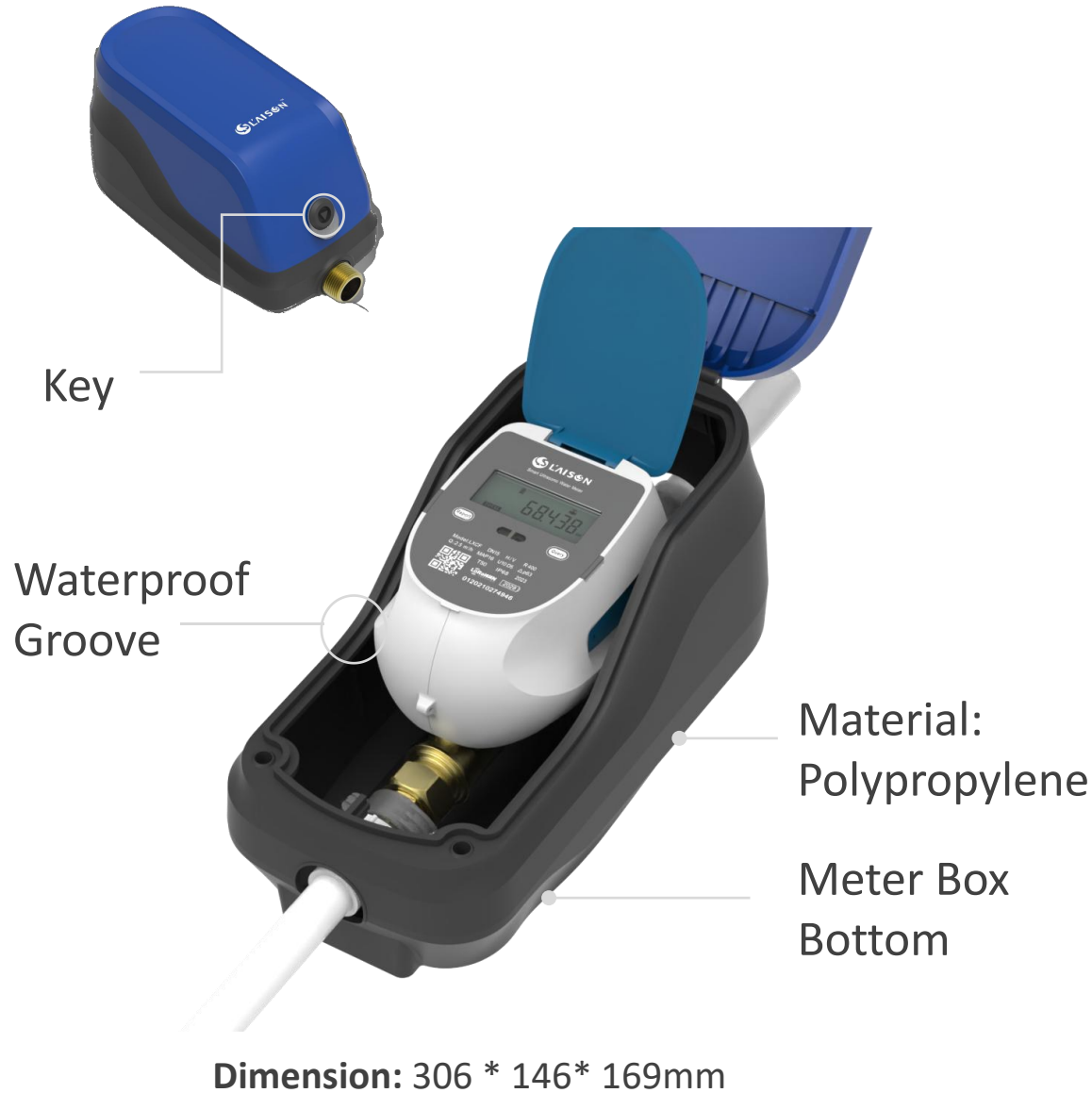


Real-time Remote
Communication with Meter

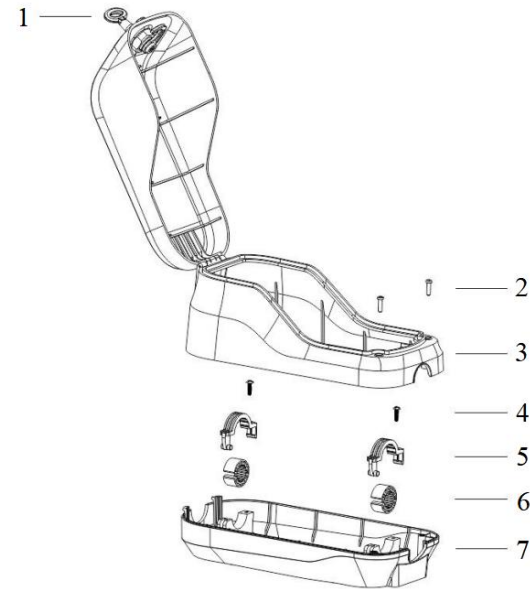
2.5. Meter Installation & Accessories



2.6.1. Plastic Meter Box



一、Exploded view



1. Key
2. M4*10 Machine Screw
3. The Meter Box Body and Cover
4. M4*14 Tapping screw
5. Buckle
6. Gasket
7. The Meter Box Bottom

二、Component List

Plastic Water Meter Box Component List		
Diagram	Name	Quantity
	The Meter Box Bottom	1
	The Meter Box Body	1
	The Meter Box Body and Cover	1
	Buckle Seat	2
	Buckle	2
	Gasket	2
	Key	1
	M4*14 Tapping screw	2
	M4*10 Machine Screw	2
Tool List (Prepared in local)		
	Phillips Screwdriver	1

Note: If the product received does not match the illustration, please refer to the actual product

2.6.2. Required Accessories



LoRaWAN Smart Water Meter (Plastic Body)	Connection Fittings (provided together with meter)	Non-return Valve (provided together with meter)	Lock Ball valve + Strainer	or	Stop Valve
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Quick Union	Connector	PVC Pipeline	PTFE Tape	Plastic Meter Box (Optional)	
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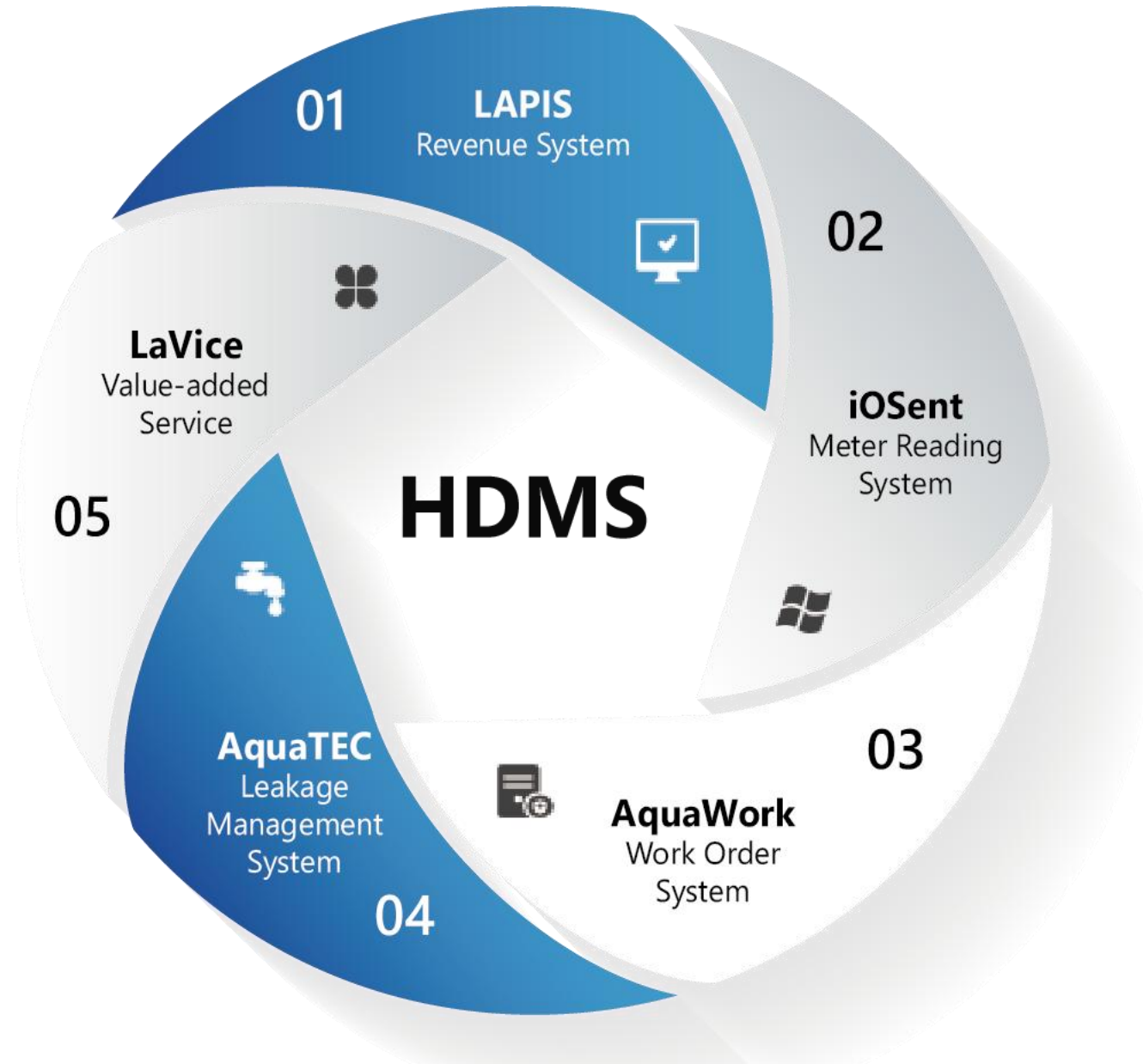
03

Creating Values through Continuous Innovations

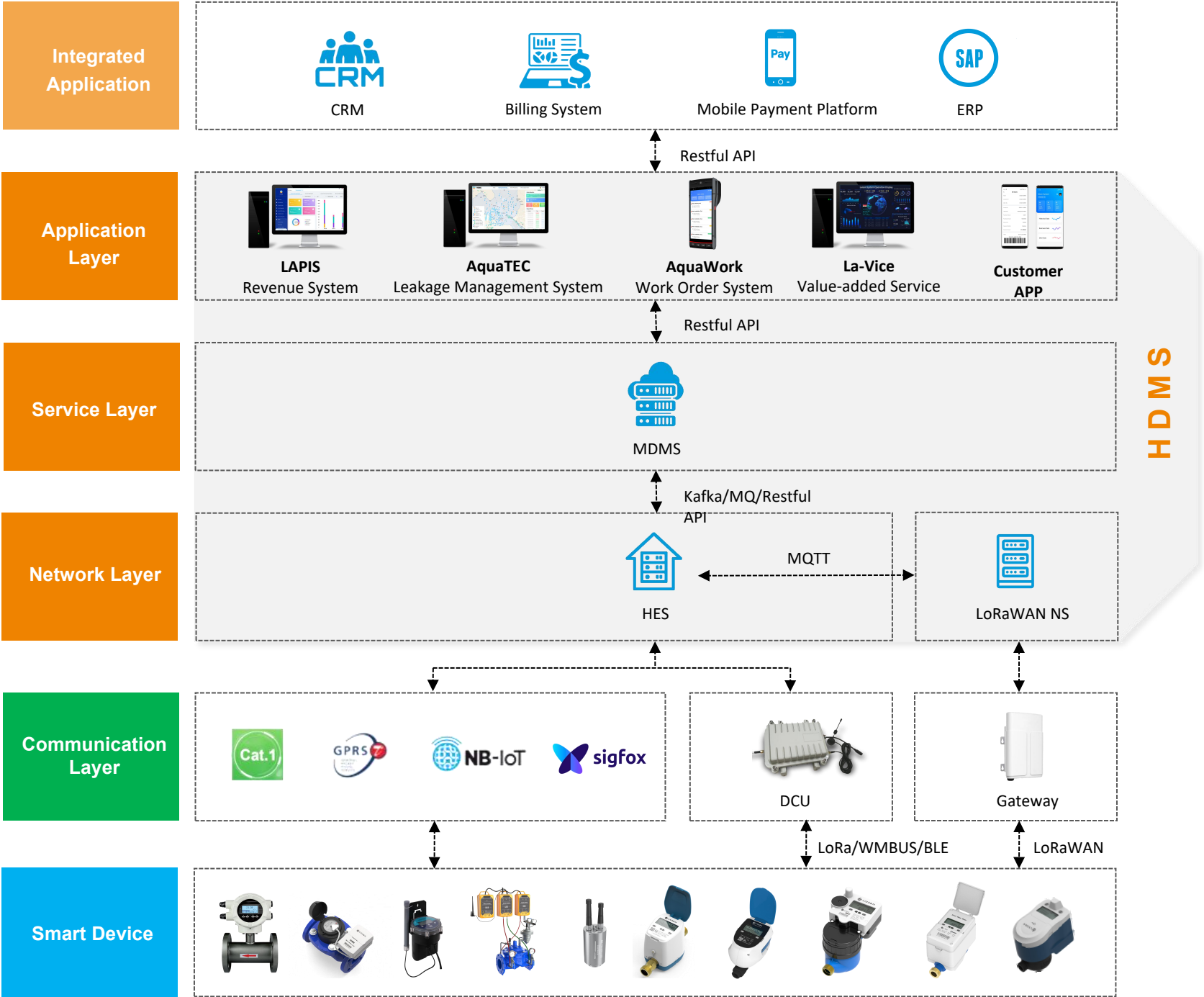
PART THREE

Hardware & Data Management System (HDMS)

Hardware & Data Management System (HDMS)



System Structure of IoT platform & HDMS system



3.1. Revenue System LAPIS

Comprehensive Revenue Management

Integrate meter, client, billing, and reporting functions for unified business operations

Prepaid & Postpaid Revenue Collection Optional

Compatible with various meter types
(Mechanical, Prepaid, Smart, etc.)

Flexible Additional Fees & Historical Debt Collection

Supports various ways like pay by
percentage, times, days, months, etc.



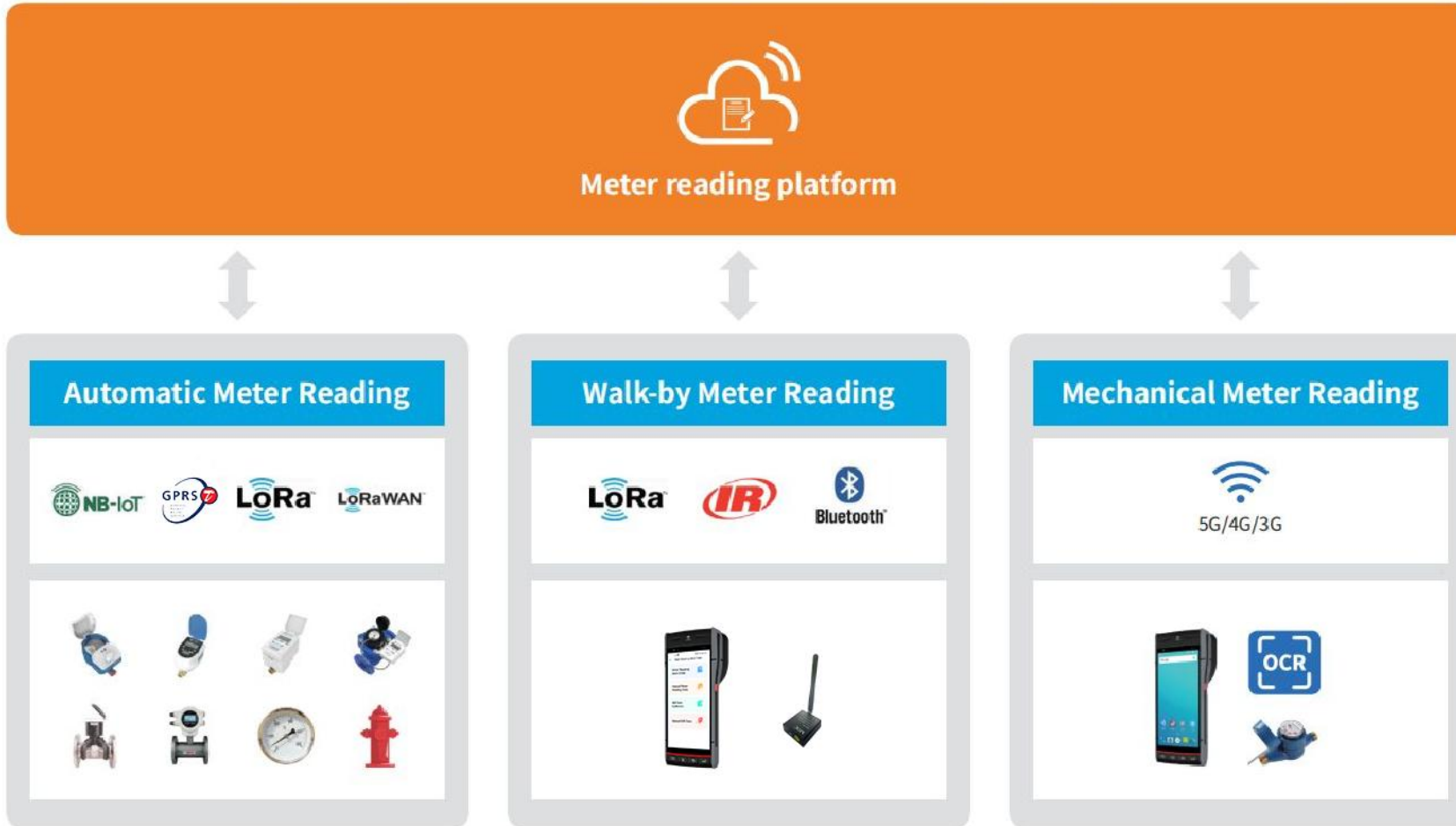
Diverse Water Purchase/Payment Channels

Traditional Vending Station, Appointed
Vendor by PoS, Local ATM, Mobile Money
via USSD, Self-service APP, etc.

API & ERP Integration

Standard/customized APIs for
seamless e-payment integration and
ERP/ Billing system compatibility.

3.2. Meter Reading System iOSent



✔ Efficient Digital Meter Reading

Automatic or semi-automatic with no manual errors or corruption.

✔ Customer Self-Service

Real-time access to water usage and balance, improving satisfaction.

✔ Remote Data Monitoring & Analyzing

Identify abnormal water consumption like abnormal High/Low Consumption, Continuous Consumption, etc.

✔ Abnormal Event Alerts

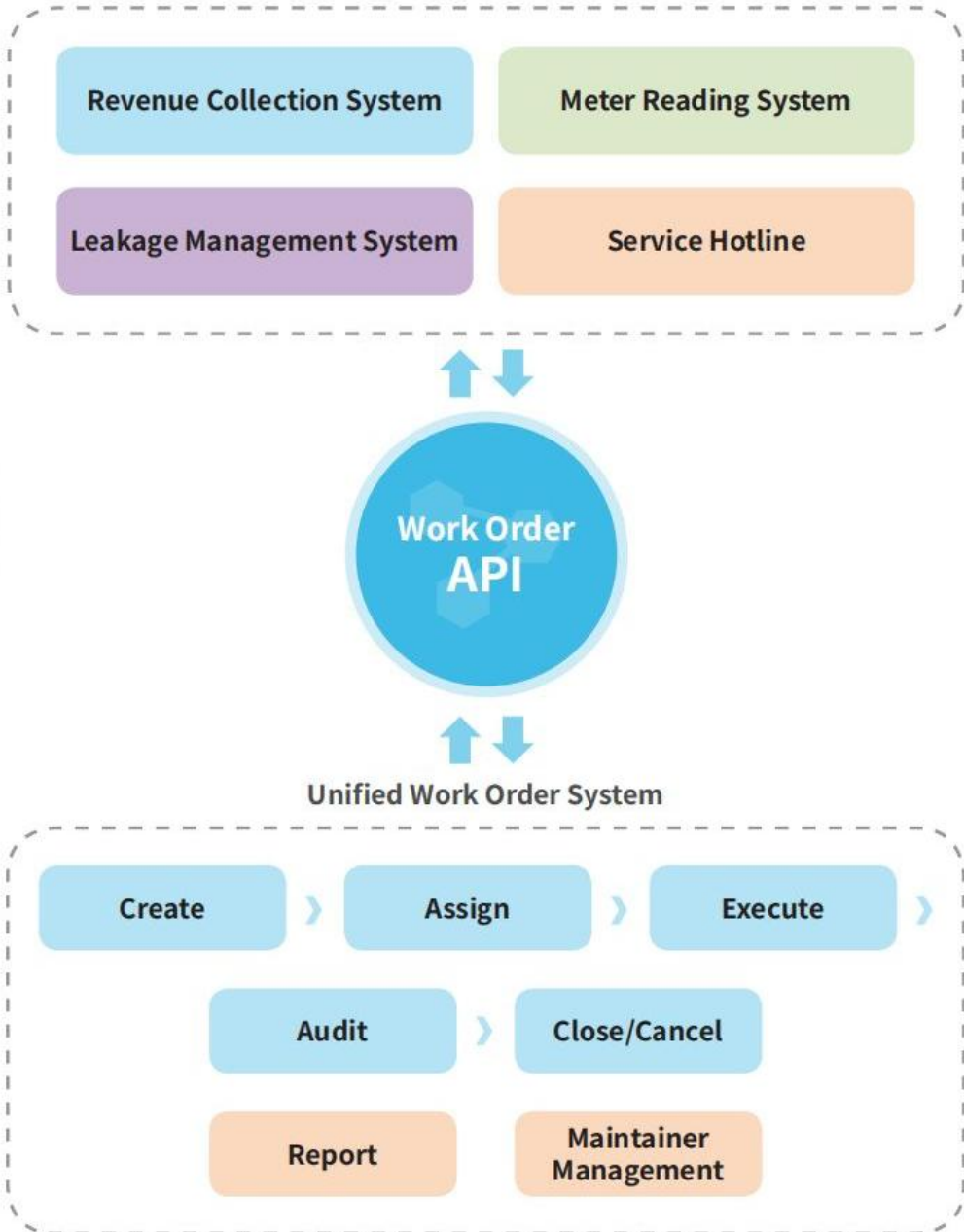
In-time alarms for issues like low battery or leaks, quick action on maintenance.

3.3. Work Order system AquaWork

Multiple Source to receive Work Request

Standard Work Order API

Basic Work Request Handling process



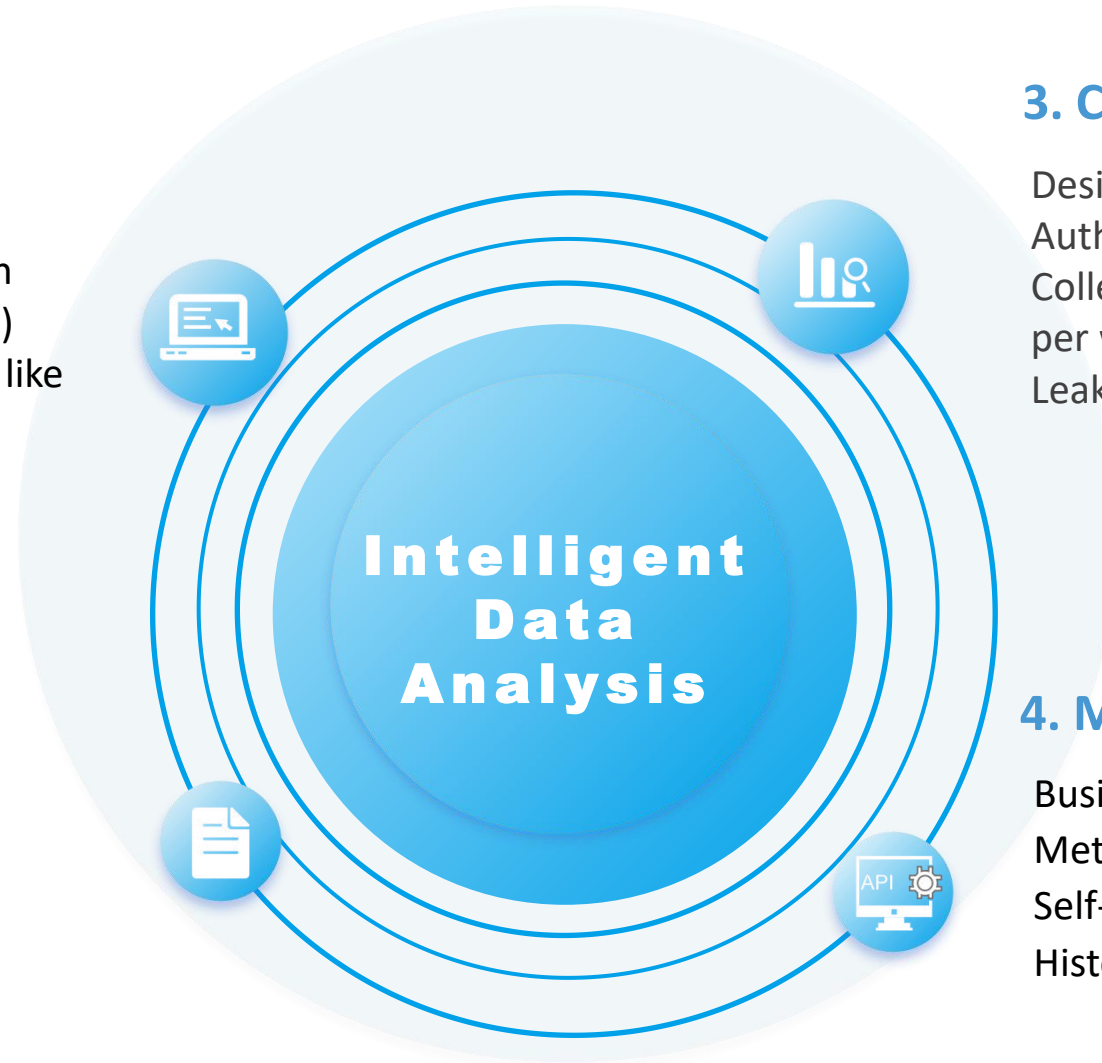
3.5. Value-added system LaVice

1. Dashboard

Real-Time Monitoring on Operation Status (Revenue, Consumption etc.)
Instant Alarm on abnormal sceniro like Meter Fault, Water Leakage etc.

2. Data Statistic Report

Various Data Statistic Report on collected meter data for further analyzing and decision making



3. CEO Cabinet

Designed for Management Level of Water Authority, including Water Revenue Collection, Water Consumption statistic per week/month/quarter and Water Leakage Report if any

4. Mobile APPs

Business Online (Customer Registration, Meter under maintenance etc.)
Self-service Water Purchase via E-payment
Historical Water Purchase Records Query



04

Creating Values through Continuous Innovations

PART FOUR

Typical Cases



Typical Projects Under going

Project	Business Mode	Quantity/units
Egypt Project	PCBA+Local Assembly	500,000
CoH Project, Zimbabwe	Service Level Agreement (SLA) for Supply Contract	320,000



Case Study – HCWW Smart meter Egypt



Projects to be executed in 2025:

1 million: HCWW(National Water Department, responsible for the water supply of Egypt' s old city)

200,000: NUCA(National Water Department, responsible for the water supply of Egypt' s new city)

Order amount of Laison in 2025:

200,000 HCWW + 50,000 NUCA



Product Solution:

Customized prepaid smart card meter solution, Specified water meter management system (unified protocol), Integration with local mobile payment)

Local Factory:

1 million production capacity (including casting +assembly, mechanical meter + smart meter)



Partner in Egypt



Case Study - Harare, Zimbabwe

Project: A comprehensive water privatization project integrating **purification, distribution, smart metering, and billing** with **650,000 smart meters** (320,000 Harare + surrounding cities) deployed to optimize water resource management and efficiency.

Project Status: Memorandum of Agreement for a public-private partnership (PPP) arrangement meant already sined between Ministry of Local Government and Public Works, Harare City Council and LAISON through its local partner-Helcrow Electrical;
Water Plant Project Contract signed (Four 250,000-ton water plants)



Project Funding: Government funding, African Development Bank



Product Solutions: LoRa Split STS Prepaid Smart Water Meter, with AMR/AMI for remote meter data collection



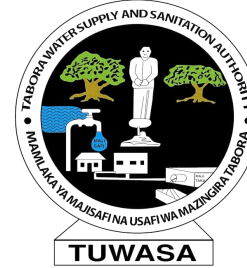
WATER UTILITIES IN COOPERATION



هيئة المجتمعات العمرانية الجديدة
New Urban Communities Authority



WATER UTILITIES IN COOPERATION



30+

Mobile Payment
Platforms
Integrated

12+

Countries





Strategy

Product Leading, Scale-Driven , Global Operation

Mission

Creating Values by continuous innovation

Vision

To be global IoT product and data service provider

Core Valus

Innovation, Collaboration, Focus, Agility



Facebook



LinkedIn



Youtube

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